

Privacy Policy:

Snuffle & Co Ltd

Last updated: [add date]

Snuffle & Co Ltd (“we”, “us”, “our”) is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use and protect your personal data when you interact with our website, services or products.

1. Who We Are

Snuffle & Co Ltd

Dog Walking & Handcrafted Leather
Burwash, East Sussex

snuffleandco@gmail.com

2. What Information We Collect

We may collect and process the following personal information:

- Name
 - Email address
 - Phone number
 - Address (where required for services or delivery)
 - Dog information (name, breed, age, medical or behavioural notes)
 - Order details for leather products
 - Any information you provide via contact forms, email or social media
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3. How We Use Your Information

We use your information to:

- Respond to enquiries
- Provide dog walking services

- Process and fulfil leather product orders
- Communicate about bookings, services or products
- Maintain business records
- Improve our services

We only collect information that is necessary for these purposes.

4. Legal Basis for Processing

We process your personal data under the following legal bases:

- **Contract** – to provide dog walking services or fulfil product orders
 - **Consent** – where you have contacted us voluntarily
 - **Legal obligation** – for record-keeping and compliance
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5. How We Store Your Data

- Personal data is stored securely
- Access is limited to Snuffle & Co Ltd only
- We take reasonable steps to protect your data from unauthorised access

We retain data only for as long as necessary to provide our services or meet legal requirements.

6. Sharing Your Information

We do not sell, rent or trade your personal data.

Your information may only be shared:

- With veterinary professionals in an emergency (dog walking clients)
 - Where required by law
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7. Cookies & Website Data

Our website may use basic cookies to ensure it functions correctly and to understand website traffic.

You can manage or disable cookies through your browser settings.

8. Your Rights

Under UK data protection law, you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request deletion of your data
- Withdraw consent at any time
- Object to certain data processing

To exercise your rights, please contact us at snuffleandco@gmail.com

9. Photos & Marketing

With your consent, we may use photographs of dogs or products for marketing and social media. You may withdraw consent at any time by contacting us in writing.

10. Third-Party Links

Our website or social media may include links to third-party websites. We are not responsible for their privacy policies or practices.

11. Changes to This Policy

Snuffle & Co Ltd reserves the right to update this Privacy Policy at any time. The most current version will always be available on our website.

12. Contact Us

If you have any questions about this Privacy Policy or how your data is handled, please contact:

snuffleandco@gmail.com